Learning Concerns	Please raise your concerns with your child's teacher	If you feel that your child's teacher is unable to resolve the query, please speak with the relevant Phase Leader	If your concern is still not resolved at this stage, please make an appointment to speak with a member of the Senior Leadership Team.
Pastoral Concerns	Please raise your concerns with your child's teacher	If you feel that your child's teacher is unable to resolve the query, please speak with the relevant Phase Leader	If your concern is still not resolved at this stage, please make an appointment to speak with a member of the Senior Leadership Team.
Concern relating to your child's particular learning needs	Please raise your concerns with your child's teacher	If you feel that your child's teacher is unable to resolve the query, please speak with the SENDCO Ms McCormac	If your concern is still not resolved at this stage, please make an appointment to speak with a member of the Senior Leadership Team.
Concern or query relating to school admnistration	Contact the administration team in the first instance	If you feel that your query cannot be resolved at this stage, please contact our Business Support Manager Ms Coggins.	If your concern is still not resolved at this stage, please make an appointment to speak with the Principal, Mrs Atkins
Concern or query relating to school staff	Please make an appointment to see the Deputy Principal Mr. McKinley	If you feel that the Deputy Principal is unable to help, please make an appointment to see the Principal Mrs. Atkins	If your concern is still not resolved at this stage, please make an appointment to speak with the South West Hub Director Mrs Dickinson