



CCTV POLICY

This is a Category 1 Policy (Full Delegation)

This policy is in force until further notice from:	May 2024
This policy must be reviewed by:	October 2024
Policy Author(s):	Matt Hassall & Shamita Kumar
Date policy reviewed by Compliance Officer:	April 2023
Date compliance with GDPR assured:	April 2024
Location of publication of policy:	The Trust Website/ Governor Hub/ Internal Records & Intranet
Under the Trust's Scheme of Delegation this policy must be approved by	Audit & Risk Committee
Such approval was given on:	May 2024

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1. INTRODUCTION

This is the closed-circuit television (CCTV) Policy of Avanti Schools Trust and Trust Schools. This policy outlines how the Trust and its Schools uses CCTV and processes the personal data obtained in accordance with data protection laws.

The Trust and its Schools use CCTV and the images/ recordings produced to:

- prevent or detect crime;
- keep its pupils, staff, and visitors in a safe and secure environment;
- prevent damage to the school property and its surroundings.

This CCTV policy is intended to assist staff in complying with their own legal obligations when working with personal data.

2. DEFINITIONS

For the purposes of this policy, the following terms have the meanings provided below:

- 2.1. **CCTV:** means fixed and domed cameras designed to capture and record images of individuals and property.
- 2.2. **Data:** is information which is stored electronically, or in certain paper-based filing systems. In respect of CCTV, this generally means video images. It may also include static pictures such as printed screen shots.
- 2.3. **Data subjects:** means all living individuals about whom The School hold personal information as a result of the operation of our CCTV (or other surveillance systems).
- 2.4. **Personal data:** means data relating to a living individual who can be identified from that data (or other data in our possession). This will include video images of identifiable individuals.
- 2.5. **Data controllers:** are the School. The School are responsible for establishing practices and policies to ensure compliance with the law.
- 2.6. **Data users:** are authorised members of staff whose work involves processing personal data. This will include those whose duties are to operate CCTV cameras and other surveillance systems to record, monitor, store, retrieve and delete images. Data users must protect the data they handle in accordance with this policy and our Data Protection Policy.
- 2.7. **Data processors:** are any person or organisation that is not a data user (or other employee of a data controller) that processes data on our behalf and in accordance with our instructions (for example, a supplier which handles data on our behalf).
- 2.8. **Processing:** is any activity which involves the use of data. It includes obtaining, recording or holding data, or carrying out any operation on the data including organising, amending, retrieving, using, disclosing or destroying it. Processing also includes transferring personal data to third parties.
- 2.9. **Surveillance systems:** means any devices or systems designed to monitor or record images of individuals or information relating to individuals.

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3. ABOUT THIS POLICY

CCTV cameras are used by the Trust and its Schools to view and record individuals on and around its premises. This policy outlines why CCTV is in use, how CCTV will be used and how the data recorded by CCTV cameras will be processed to ensure compliance with data protection law and best practice. This policy also explains how to make a subject access request in respect of personal data created by CCTV.

The Trust and its Schools recognises that information held about individuals is subject to data protection legislation. The CCTV images it records of individuals in its buildings and on its grounds are personal data and therefore subject to the legislation. The Trust and its Schools are committed to complying with their legal obligations and seek to comply with best practice suggestions from the Information Commissioner's Office (**ICO**).

This policy covers all pupils, members of staff, volunteers, visitors SSC members SW Hub Governance Board members and Trustees.

This policy does not form part of the terms and conditions of any employment or other contract and may be amended at any time.

This policy has been agreed and implemented by the Board of Trustees and will be regularly reviewed to ensure that it meets legal requirements and relevant guidance published by the ICO.

4. MONITORING

CCTV monitors the interior, exterior of buildings, and the entrances 24 hours a day.

Camera locations are chosen to minimise viewing of spaces not relevant to the legitimate purpose of the monitoring. As far as practically possible, CCTV cameras will not focus on areas expected to be private, for example, toilets, changing cubicles, changing areas, etc.

Surveillance systems will not be used to record sound.

Images are monitored by authorised members of staff in the course of their duties.

Staff using surveillance systems will be given appropriate training to ensure they understand and observe the legal requirements related to the processing of relevant data.

5. HOW THE TRUST AND ITS SCHOOLS WILL OPERATE ANY CCTV

The Trust and its Schools will ensure that signs are displayed at the entrance of the surveillance area to alert individuals that their image may be recorded.

Such signs will contain:

- details of the organisation operating the system
- the specific 'purpose' for using the surveillance system and
- who to contact for further information, where these things are not obvious to those being monitored.

Live feeds from CCTV cameras will only be monitored where this is reasonably necessary, for example to protect health and safety. The Trust and its Schools will ensure that live feeds from cameras and recorded images are only available to approved members of staff whose role requires them to have access to such data. This may include HR staff involved with disciplinary or grievance matters.

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6. USE OF DATA GATHERED BY CCTV

In order to ensure that the rights of individuals recorded by the CCTV system are protected, the data gathered from CCTV cameras will be stored in a way that maintains its integrity and security. This may include encrypting the data, where it is possible to do so.

The Trust and its Schools may engage data processors to process data on their behalf and if so, will ensure reasonable contractual safeguards are in place to protect the security and integrity of the data.

7. RETENTION AND ERASURE OF DATA GATHERED BY CCTV

Data recorded by the CCTV system will be stored on a secure server. Data from CCTV cameras will not be retained indefinitely but will be permanently deleted once there is no reason to retain the recorded information. Exactly how long images will be retained for will vary according to the purpose for which they are being recorded. For example, where images are being recorded for crime prevention purposes, data will be kept long enough only for incidents to come to light. In all other cases, recorded images will be kept for no longer than 30 days. All images stored in whatever format will be erased permanently and securely. Any physical matter such as tapes or discs will be disposed of as confidential waste. Any still photographs and hard copy prints will be disposed of as confidential waste.

8. USE OF ADDITIONAL SURVEILLANCE SYSTEMS

Prior to introducing any new surveillance system, including placing a new CCTV camera in any area of a School, the Trust will carefully consider if they are appropriate by carrying out a Data Protection Impact Assessment (**DPIA**).

A DPIA is intended to assist us in deciding whether new surveillance cameras are necessary and proportionate in the circumstances and whether they should be used at all or whether any limitations should be placed on their use.

Any DPIA will consider the nature of the problem that the School is seeking to address and whether the surveillance camera is likely to be an effective solution, or whether a better solution exists. In particular, the School will consider the effect a surveillance camera will have on individuals and therefore whether its use is a proportionate response to the problem identified.

No surveillance cameras will be placed in areas where there is an expectation of privacy (for example, in changing rooms) unless, in very exceptional circumstances, it is judged by us to be necessary to deal with very serious concerns].

9. COVERT MONITORING

The Trust and its Schools will never engage in covert monitoring or surveillance (that is, where individuals are unaware that the monitoring or surveillance is taking place) unless, in highly exceptional circumstances, there are reasonable grounds to suspect that criminal activity or extremely serious malpractice is taking place and, after suitable consideration will act in conjunction with the Police and the Local Authority.

In the unlikely event that covert monitoring is considered to be justified, it will only be carried out with Judicial authorisation obtained by the Police or the Local Authority on behalf of the School. The decision to carry out covert monitoring will be fully documented and will set out how the decision to use covert means was reached and by whom. The risk of intrusion on innocent workers will always be a primary consideration in reaching any such decision. Only limited numbers of people will be involved

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in any covert monitoring.

Covert monitoring will only be carried out for a limited and reasonable period of time consistent with the objectives of making the recording and will only relate to the specific suspected illegal or unauthorised activity.

10. ONGOING REVIEW OF CCTV USE

The School will ensure that the ongoing use of existing CCTV cameras in and around the School is reviewed at least every 12 months to ensure that their use remains necessary and appropriate, and that any surveillance system is continuing to address the needs that justified its introduction.

11. REQUESTS FOR DISCLOSURE

Data will not normally be released unless satisfactory evidence that it is required for legal proceedings or under a court order has been produced.

In other appropriate circumstances, the School may allow law enforcement agencies to view or remove CCTV footage where this is required in the detection or prosecution of crime.

The School will maintain a record of all disclosures of CCTV footage.

No images from CCTV will ever be posted online or disclosed to the media.

12. SUBJECT ACCESS REQUESTS

Data subjects may make a request for disclosure of their personal information (**Subject Access Request**), and this may include CCTV images. A Subject Access Request (SAR) is subject to the statutory conditions in place and can be made verbally or in writing. It is recommended the request is made in writing, to assist in retaining an audit trail. (See separate Subject Access Request procedure)

In order to locate relevant footage, any requests for copies of recorded CCTV images must include the date and time of the recording, the location where the footage was captured and, if necessary, information identifying the individual.

Where the requested CCTV identifies third parties, the Trust will consider its obligations under the data protection legislation including whether the footage can be released with the third party's consent.

The Trust and its Schools may also refuse to disclose footage where any other exemption applies under data protection legislation.

13. COMPLAINTS

Complaints and enquiries about the operation of CCTV within the Trust and its Schools should be directed to the Compliance Officer (Trust) or the School Business Manager (Schools) in the first instance.

14. REQUESTS TO PREVENT PROCESSING

The School recognises that, in rare circumstances, individuals may have a legal right to object to processing and in certain circumstances to prevent automated decision making (see Articles 21 and 22 of the General Data Protection Regulation). For further information regarding this, please contact The Trust Compliance Officer.